What can CLC do?

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| 1. Identify and refer | **CALC**  Advice  Casework (if an issue likely to affect other consumers) |
|  | **MoneyHelp**  Financial counselling |
|  | **EDR**  Financial Ombudsman Service  Credit Ombudsman Service Telecommunications Industry Ombudsman  Energy and Water Ombudsman |
|  | **Other**  PILCH |
|  |  |
| 2. Run own case | EDR  VCAT  court |
|  | With our assistance |
|  | Vic bar legal assistance scheme |
|  | Use Keeping Food on the Table toolkit |