What can CLC do?

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| 1. Identify and refer | **CALC** AdviceCasework (if an issue likely to affect other consumers) |
|  | **MoneyHelp**Financial counselling  |
|  | **EDR** Financial Ombudsman ServiceCredit Ombudsman Service Telecommunications Industry OmbudsmanEnergy and Water Ombudsman |
|  | **Other**PILCH |
|  |  |
| 2. Run own case | EDRVCATcourt |
|  | With our assistance |
|  | Vic bar legal assistance scheme |
|  | Use Keeping Food on the Table toolkit |