

FINANCIAL RECOVERY

A guide to helping people who have experienced family violence



Crippling debt

Is your client struggling with debts that they can't keep up with anymore?



Joint bills

Has your client been left with unaffordable telco and utility bills after the breakdown of their relationship?



Joint debt

Was your client pressured into signing up to a joint loan with their partner that they didn't want or even benefit from?



Unaffordable loans

Was your client signed up to a loan that they could never have afforded in the first place or a loan that wasn't what they asked for?



Consumer Leases or Rent-to-Buy

Is your client paying expensive rent for essential household goods? Are they paying through their Centrepay?



Phone contracts

Was your client pressured into entering a phone contract for their partner's benefit?



Debt collectors

Is your client being harassed on the phone by debt collectors?



Insurance

Is your client being denied cover under their insurance policy?



Poor credit history

Does your client's credit report have old or incorrect listings on it?



Pawnbroking

Has your client pawned some of their belongings to a pawnbroker?



Payday Loans

Has your client taken out small loans with high interest and fees?

As your client starts rebuilding a life for themselves, there are a range of financial issues which they might be faced with.

There are certain protections in the consumer and credit law system which your client may be able to rely on.

Call our **Worker Advice Line** to find out more.