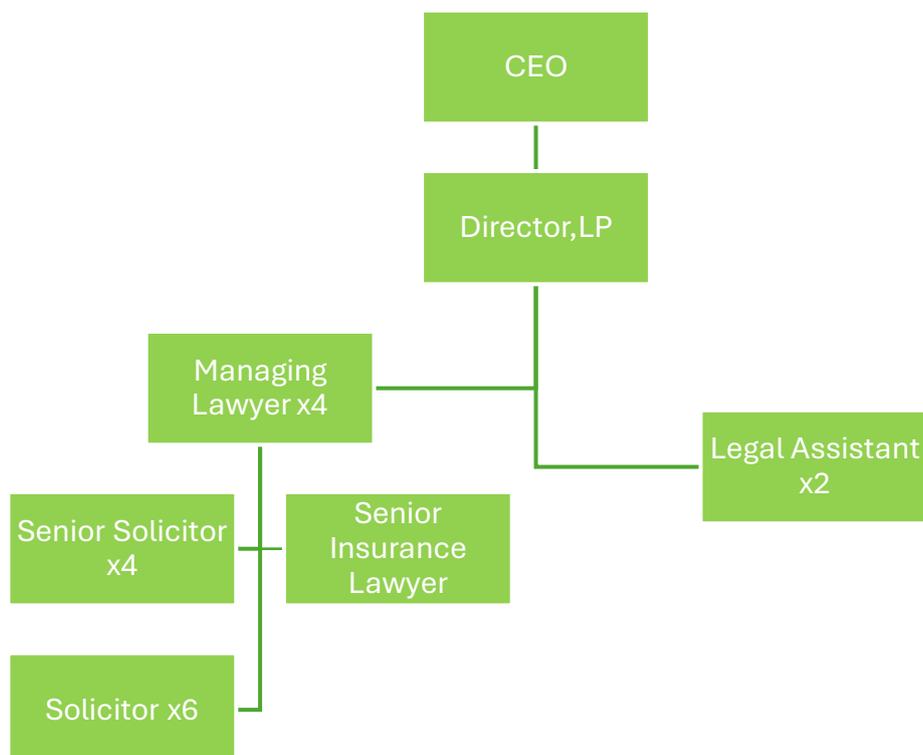


Position Description

Position:	Senior Insurance and Disaster Recovery Lawyer
Reports to:	Managing Lawyer
Purpose:	<p>The Senior Insurance and Disaster Recovery Lawyer provides specialist legal expertise in disaster-related insurance, as well as broader insurance law and disaster-related legal issues. The Senior Lawyer will ensure accurate, timely and trauma informed legal advice and casework delivery to the Victorian public and community workers, with a focus on people and communities impacted by disasters.</p> <p>The Senior Lawyer contributes specialist expertise and experience to the legal practice, as well as across Consumer Action Law Centre's (CALC) Policy and Campaigns and Engagement and Learning program areas. Central to this role will be building CALC's relationships, support and engagement with community workers across Victoria, developing and delivering training and online resources to support impacted communities and their workers, and contributing expertise and insights to insurance policy and advocacy work.</p>
Direct reports:	0
Indirect reports:	0
Contract term:	Ongoing

Organisation Chart:



Key responsibilities

- Provide authoritative legal advice on disaster recovery issues focusing on insurance matters and other financial and consumer matters related to disaster recovery.
- Manage a complex caseload of disaster recovery and insurance matters, including legal analysis, strategy, negotiation and resolution.
- Prepare high-quality legal documents including written advice, briefs, submissions, correspondence and settlement agreements.
- Represent the organisation in relevant courts or tribunals and participate in mediations, conferences and negotiations.
- Identify systemic and strategic issues arising from legal work, and working with CALC's policy and campaigns team, contribute to policy and advocacy activities to pursue systemic reforms.
- Work and collaborate with CALC's engagement and learning team to help develop and deliver legal training and online legal resources targeted at community members impacted by disasters and their workers.
- Contribute to capability building by sharing legal knowledge, contributing to the development and production of resources and training to enhance organisational skills, and mentoring junior lawyers where required.
- Other tasks as directed, which may include a broader insurance practice of work.

Qualifications and Experience

- Qualified legal practitioner holding, or eligible to hold, a current unrestricted Victorian Practising Certificate (Mandatory).
- Substantial post-admission experience in insurance law, civil litigation, and dispute resolution.
- Demonstrated experience providing legal advice and managing complex matters
- Demonstrated experience running legal matters through tribunals, courts or external dispute resolution services.

Key selection criteria

- Strong understanding of insurance law, and providing advice and representing clients through courts, tribunals or external dispute resolution bodies.
- Demonstrated experience contributing to, creating and drafting, internal precedents, legal resources or knowledge-sharing initiatives.
- Sound legal judgment with the ability to balance legal risk, fairness, public interest considerations and trauma-informed, client-centred outcomes.

- Strong interpersonal and communication skills, including the ability to explain complex legal issues to non-legal audiences – including delivering training and developing online self-help resources.
- Strong analytical skills and the ability to identify systemic and unjust practices and opportunities for reform.
- Demonstrated commitment to ethical practice, integrity and CALC values.
- High level of cultural competency and a commitment to inclusive, accessible and trauma-informed practice.
- Flexibility to work effectively across teams and manage a varied workload with competing demands.
- A systemic, big picture perspective on insurance law issues arising from frontline casework.

About Consumer Action Law Centre

Consumer Action is an independent, not-for-profit consumer organisation with deep expertise in consumer and consumer credit laws, policy and direct knowledge of people's experience of modern markets in Victoria. We work for a just marketplace, where people have power and business plays fair. We make life easier for people experiencing vulnerability and disadvantage in Victoria, through financial counselling, legal advice, legal representation, policy work and campaigns.

On the land of the Traditional Owners, the people of the Kulin Nations, our dedicated staff work collaboratively and deliver integrated services and projects. We have over 60 employees and promote a diverse and inclusive culture which upholds our values of respect, fairness, reflection and courage. We strive to be an employer of choice and provide employee benefits which supports work-life balance.

As a community legal centre, Consumer Action provides free legal advice and pursues litigation on behalf of vulnerable and disadvantaged consumers across Victoria, and is the largest specialist consumer legal practice in Australia. As well as working with consumers directly, Consumer Action provides legal assistance and professional training to community workers who advocate on behalf of consumers.

More about Consumer Action can be found on our [website](#), including our Strategic Plan and Impact Report.